

JACQUELINE COLLAZO

Sector Director of Domestic Violence Services, Volunteers of America - Greater NY



JACQUELINE COLLAZO, LMHC
New York, NY



Jacqueline “Jackie” Collazo, LMHC is a domestic violence services and policy expert with more than two decades of experience in the nonprofit domestic violence services sector.

Since 2021, she has served as Director of Domestic Violence Services for Volunteers of America-Greater New York (VOA-GNY), where she manages domestic violence-related programs and community relations, as well as regularly meeting with elected officials to advocate for programs that prevent domestic violence and support survivors.

Jackie directly oversees VOA-GNY’s seven domestic violence shelters and related programs, training and overseeing staff, providing clinical supervision, and managing program services. She leads VOA-GNY’s innovative traumatic brain injury screening program, a first-in-the-nation initiative that ensures that all adults at VOA-GNY domestic violence shelters are screened for traumatic brain injury and connected to appropriate medical care and resources.

Her previous roles include serving as Director of Special Victims Services at New York’s Center for Safety and Change and providing bilingual trauma therapy at organizations such as Safe Horizons, Andrus, and St. Vincent’s Hospital. She holds a Master of Science in Mental Health Counseling from Suffolk University and a Bachelor of Arts in Psychology from Russell Sage College.