

MARTHA L FIGUEROA

Advisory Board, National Women's Shelter Network, Inc.

Operations Manager, Thomas House Family Shelter



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Garden Grove, CA



Martha Figueroa is a seasoned professional with a track record of success as an operations manager and bookkeeper. She possesses excellent communication and leadership abilities, enabling her to manage a dynamic and evolving service operation effectively.

Martha is a skilled project and client manager with a strong ability to lead her team and motivate and develop team members. She is experienced in finance budgeting, staffing, and supervising multiple employees, interns, and volunteers, reviewing onboarding and payroll, and conducting annual audits.

Martha has also demonstrated her sensitivity and good judgment in managing sensitive and challenging user-generated content. She has extensive experience in property management and is adept at recognizing and troubleshooting detailed issues, such as building upgrades and maintenance.

From overcoming adversity to becoming an Operations Manager, her journey is a testament to resilience and determination. When Martha graduated from Thomas House Family Shelter, she faced challenges head-on and emerged stronger.

She proudly serves as the Operations Manager at Thomas House Family Shelter, where she applies the lessons and learnings from her past to drive success, inspiring and embracing challenges. Her words, "let my story be a source of motivation for others".