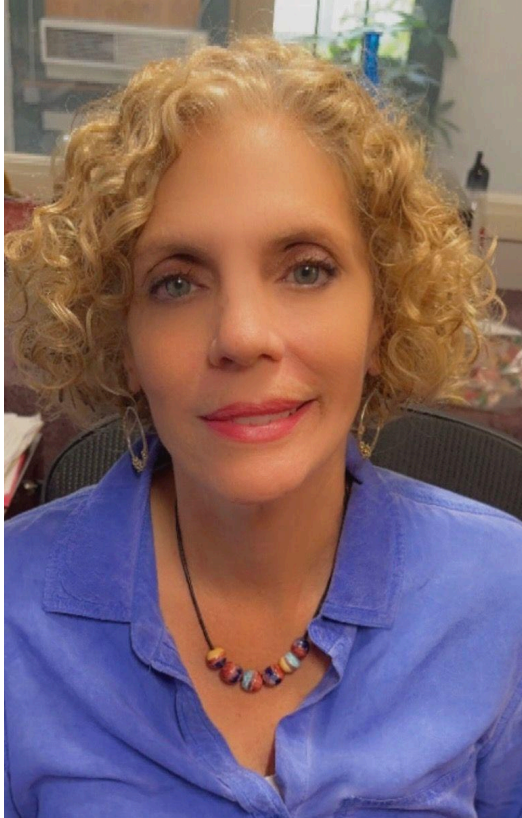


# JOANNE JAMES

*Director, Yawkey House*

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Currently, Joanne James serves as director of Pine Street Inn's Yawkey House, a shelter that primarily serves female identifying people in Boston.

In this role, Joanne oversees 115+ guests each day, all of whom are facing homelessness and trauma. She has worked with people experiencing homelessness since 1993 when she started with Boston Public Health Commission's city shelter.

She has a wide range of experience in homeless services, behavioral health and recovery and a sincere passion for organizational culture.

Joanne holds an MPA and a Graduate Certificate in Nonprofit Management from Suffolk University, her undergraduate was in Human Services from the University of Massachusetts.

**JOANNE JAMES**  
Boston, MA

